

Physician Meet and Greet Best Practices

Here are some questions to consider when meeting other physicians:

- What is your name, current job title and practice location?
- Why did you choose medicine and/or your specific field of medicine?
- What is the best part of working at/with John Muir Health?
- How is the field of medicine changing to improve patient care?
- What are your personal goals as a doctor in terms of patient care?
- How do you personally practice patient-centered care? What is good about this approach?
How does listening and explaining improve patient outcomes?
- What do you want patients to know about what working with you is like?
- What do you love most about what you do?

Below are guidelines and key themes to consider when responding to physician questions:

- Answer in a way that reinforces our brand promise of LISTENING and EXPLAINING.
- Convey how you treat your patients as individuals.
- Explain how you partner with them to come up with best plan for their health situation.
Incorporate how you value your relationship with your patients.
- Emphasize that their questions, opinions, and ideas matter.
- Contact your Physician Services Regional Manager about leads, and report any outcomes resulting from your activities.**